

Trillium Community Health Plan  
Board of Directors  
September 12, 2016  
Minutes

UO Riverfront Research Park  
1800 Millrace Drive  
Eugene, Oregon 97403

Present: Dr. Thomas Wuest, *President*; Ms. Karen Gaffney, *Vice President*; Dr. Bruce Abel, Ms. Wendy Apland, Dr. Gustavo Balderas, Mr. Chad Campbell, Ms. Jody Cline, Ms. Tara DaVee, Dr. Melissa Edwards, Mr. Chris Ellertson, Dr. Rick Finkelstein, Dr. Tod Hayes, Dr. Patrick Luedtke, Dr. Mark Meyers, Mr. David Mikula, Mr. Rand O'Leary, Mr. Craig Opperman, Mr. Matthew Sinnott, Mr. Rick Yecny

Staff: Mr. Todd Graneto, VP Finance, *Asst. Treasurer*; Mr. Rob Baughman, VP Operations; Ms. Sharmila Chandran, VP Compliance; Ms. Shannon Conley, Medicare Dir.; Mr. Jim Connolly, VP Network Dev. & Contracting; Ms. Debi Farr, Mgr. Govt. Relations; Ms. Brandie Whitmire, Finance Manager; Ms. Amy Williams, Interim COO; Ms. Nanette Woods, Dir. HR

Absent: Dr. Gary Brandt, Dr. David Duffey, Ms. Lori Long, Ms. Lucy Zammarelli

1. Call to Order

Dr. Wuest called the meeting to order at 7:02 a.m.

2. Consent Agenda

Dr. Wuest presented the consent agenda, comprising the minutes of the June 6, 2016 Trillium Executive Committee and the July 11, 2016, Trillium Board of Directors meetings.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

3. President's Report

Dr. Wuest welcomed Dr. Gustavo Balderas to the Board.

- Nomination and Appointment of Dr. Mark Meyers as President of the Board and Executive Committee (EC)

Dr. Wuest relayed that the EC has forwarded the name of Dr. Meyers for consideration as President of the Board and EC. Dr. Meyers left the room.

It was moved and seconded to elect Dr. Meyers as President of the Trillium Board and EC. The motion passed unanimously.

Dr. Meyers entered the room and was congratulated. He thanked Dr. Wuest for his leadership as President.

4. CEO Report

- Leadership Updates

Mr. Ellertson announced that Mr. Graneto is resigning from Trillium/Health Net. His successor is being recruited. Mr. Ellertson introduced Ms. Amy Williams, Interim COO. Ms. Rae Baumann, VP of Medical Management, begins today.

- **Media Update**  
Mr. Ellertson addressed the recent series of articles in the *Register-Guard*. The articles are being reviewed by Trillium. Mr. Ellertson and Ms. Long discussed this matter in a recent meeting with OHA Director Lynne Saxton. Mr. Ellertson will be providing information on the articles to Trillium staff today. Ms. Farr described informational meetings to be held with several legislators. Rep. Greenlick's CCO proposal includes a minimum MLR of 85%; this issue among others will be addressed. Strategies for disseminating factual information were discussed.
5. **Operations Report**
- **Medicaid Systems Conversion Update**  
Eligibility issues are largely resolved.  
The current turnaround time for prior authorizations is slower than desired. Mr. Baughman described the timeline of Trillium learning of and resolving claims issues. Sixty-seven claims issues have been identified of which 14 have been resolved, 45 now pay correctly and 8 are under examination. Providers originating claims issues are being regularly informed of the status of their issues. Retroactive claims are being processed. Mr. Baughman described the process for reprocessing claims of dual MH-only and DH/MH-only members. The claims payment system is complex due in part to Oregon's prioritized list, which particularly affects medical specialists. A specialist practice did close to new Trillium patients, but the underlying issues have been addressed and the practice will soon reopen. Today Trillium will contact the medical association that allegedly may close to Trillium members. The data provided to Centene's claims system will eventually provide enhanced analytics for patient management, including access through the provider portal.  
The dropping of member assignments to Community Health Centers is being addressed by Ms. Tracie Svingen.
6. **Advisory Council Reports**
- **CAC Monthly Update**  
Ms. DaVee reviewed the July CAC report. The September CAC meeting will join the Oregon Health Policy Board-sponsored meeting listed on the document, "What do you think about CCOs in Oregon?"
  - **Tobacco Report**  
Ms. Gaffney referenced the document, "Raising the Tobacco Sales Age to 21." Countywide listening sessions on this topic are being hosted by the County Board of Health. Retail tobacco license policies have been adopted by the Board of Health for incorporated Lane County and by some Lane County cities.
  - **Double Up Food Bucks Program**  
Ms. Gaffney distributed a memo to the Board along with the document "Farmers Market Fund – FAQs." She requested that the Board release

\$35,000 of the Community Health Improvement Plan (CHIP) budget to extend the Double Up Food Bucks program at Lane County farmers markets through November. The Board noted that it was not given prior notice of the request. The Farmers Market organization should explain how this program will be funded in 2017.

It was moved and seconded to release \$35,000 (thirty-five thousand dollars) of the CHIP budget to extend the Double Up Food Bucks program through November. The motion passed unanimously.

- RAC Monthly Update

At its September 9 meeting, the RAC discussed DCOs in rural areas.

Mr. Connolly described the DCOs available to dental practitioners in various parts of the county. The State's Medicaid Advisory Subcommittee is assessing how OHA should monitor dental access and network adequacy under the CCO model. The RAC also discussed its advising on CHIP implementation in rural areas.

- CAP Monthly Update

The deadline for submission of Chronic Pain Program proposals is September 16.

7. Good of the Order

Dr. Wuest stated that six proposals have been received in response to the Community Wellness Fund RFP.

Dr. Luedtke stated that Lane County Public Health and Lane County Dental Society will be meeting regarding opioid use.

Ms. Farr distributed the document, "Better Health for Older Adults."

The meeting was adjourned at 9:02 a.m.

Respectfully Submitted,

Joseph Fancher  
Executive Assistant



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Chris Ellertson, CEO